It's easy to get cash for NO CHARGE.



Follow these simple steps at any Visa® or Mastercard® member bank:

- Take your Visa-branded Wisely® Pay card to any teller inside a Visa member bank or take your Mastercard-branded Wisely Pay card to any teller inside a Mastercard member bank. You must go to a teller inside the bank and not to an ATM.
- Follow the over-the-counter bank teller cash withdrawal instructions to withdraw cash from your Wisely Pay card account.
- There is NO CHARGE for the over-the-counter transaction, no matter how much cash you withdraw from your Wisely Pay card account.¹
- Certain conditions may apply to cash disbursements in accordance with Visa or Mastercard operating rules and regulations and Visa or Mastercard prepaid card program guidelines, such as, but not limited to, a daily cash disbursement limit of \$5,000 USD from any Visa or Mastercard member bank.

Attention cardholders: Take this form to any Visa or Mastercard member bank

Give this form to the teller to ensure that you can withdraw cash from your Wisely card account. If you are unable to get cash from your prepaid card at a Visa or Mastercard member bank, or if you are charged a withdrawal fee in error, please call the toll-free number on the back of your Wisely Pay card.

Attention Visa or Mastercard member banks

PLEASE DO NOT REFER CARDHOLDERS TO ATMS FOR SERVICE. The Visa U.S.A. Inc. and Mastercard International, Inc, Operating Rules and Regulations require that members authorized to provide cash disbursements make manual cash disbursements to other issuers' Visa or Mastercard cardholders, even if the cardholder does not have a current banking relationship with that member. This is a manual cash disbursement that Visa or Mastercard member banks must honor on all valid cards whether the card is embossed or unembossed, personalized, or not personalized with the cardholder's name. Members understand that manual cash disbursements require only one piece of positive identification (such as a valid passport, driver's license, or government identification card with picture) to validate the cardholder's identity. Tellers must also compare the signature on the Visa or Mastercard with the signature on the transaction receipt.

¹ You can go to any participating bank and withdraw all of your money to the penny. Inform the teller you wish to do an over-the-counter transaction, and tell them the amount you would like to withdraw. You may be asked to show your ID. https://info.mywisely.com/pay/.



