### Enhancing the Advising Experience

Gregory Haines
Academic Success Center

Spring Forum 2018

#### **OVERVIEW**

- The role of advising in the new strategic plan
- Components of advisor training & development
- Sources of information for advising assistance and questions

# The Role of Advising in the New Strategic Plan

#### **MISSION**

Bradley University empowers students for immediate and sustained success in their personal and professional endeavors by combining professional preparation, liberal arts and sciences, and co-curricular experiences. Alongside our dedication to students, we embrace the generation, application, and interpretation of knowledge.

## Effective advising empowers students to assume ownership of their educational experiences.

- Advisors assist students in designing and achieving appropriate personal, academic, and career goals.
- Advisors help students identify options and explore alternatives to make appropriate decisions, evaluate personal and academic strengths & weaknesses, and develop skills needed for successful completion of the degree.
- Advisors help students understand the rationale and purpose of institutional academic policies and requirements (e.g., Core Curriculum).

#### **VISION**

The leader in **student engagement**.

#### At Bradley, we are fortunate to have a faculty advising model.

- Faculty advisors hold program, course, and career knowledge that students are less likely to find outside of the faculty.
- Research shows a clear relationship between student engagement with faculty and student retention.

#### CORE VALUES

At the heart of Bradley University is a community built upon the **valued relationships** we find in each other as students, staff, faculty, administrators and alumni. At the core of these relationships are the values of **student success**, **knowledge** and **discovery**, **inclusiveness** and **connectivity**, and **excellence**.

How do we define "student success?"

#### STRATEGIC PLAN GOALS

- We will prepare all students for immediate and sustained success.
- We will offer and nurture rigorous, innovative, competitive and engaging undergraduate and graduate academic programs.
- We will build and support a more diverse and inclusive university community.
- We will enhance the acquisition, alignment and allocation of resources with strategic goals using transparent and collaborative / participatory / consultative processes.

# Components of Training & Development

#### COMPONENTS OF TRAINING & DEVELOPMENT

- Informational (what we do)
  - Specific info needed to the job
  - Laws & policies that govern interactions
- Relational (how we do it)
  - Advising approaches & styles
  - Connections & boundaries
- Conceptual (why we do it [the way we do it])
  - Understanding individual student needs in context of university experience
  - Reflecting on own experience as student and impact on work today

# Sources of Information for Advising Assistance and Questions

#### RESOURCES FOR ADVISORS

| Resource                        | Informational | Relational | Conceptual |
|---------------------------------|---------------|------------|------------|
| Undergraduate Catalog           | X             |            |            |
| Schedule of Classes             | X             |            |            |
| u.Achieve                       | X             |            |            |
| Department & College Colleagues | X             | X          | X          |
| Office of the Registrar         | X             |            |            |
| Undergraduate Admission         | X             |            |            |
| Academic Success Center         | X             | X          | X          |

#### RESOURCES FOR ADVISORS

| Resource                        | Informational | What Type?                                       |  |
|---------------------------------|---------------|--|--|
| Undergraduate Catalog           | X             | Policies & Requirements                          |  |
| Schedule of Classes             | X             | Prerequisites & Offerings                        |  |
| u.Achieve                       | X             | Student-Specific Progress                        |  |
| Department & College Colleagues | X             | Contingent on Colleagues                         |  |
| Office of the Registrar         | X             | Processes, Policies, & Applications              |  |
| Undergraduate Admission         | X             | Transfer Credits & Background                    |  |
| Academic Success Center         | X             | Processes, Policies, Applications & Requirements |  |



## BRADLEY University

## Academic Success Center

bradley.edu/success success@bradley.edu 309.677.2416